

Discrimination is Against the Law

The Valley Pain Center, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

The Valley Pain Center, LLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Valley Pain Center, LLC :

- Provides free aids and services to people with disabilities to communicate effectively

with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such

as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Jeff Koch, RN at the phone number on our website.

If you believe that The Valley Pain Center, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Rose Bonamassa, 355 Post Avenue, Suite 103, Westbury, NY 11590
Tel: 516.876.2311 Fax: 516.876.2699 or RBonamassa@nemanagement.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ms. Rose Banamassa is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)